



Welcome to Dar Al-Shifa Performance Indicators.



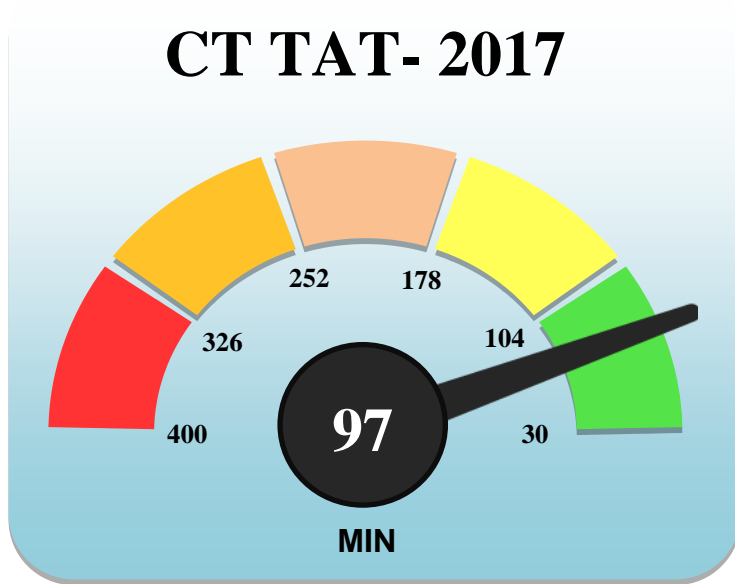
At Dar Al-Shifa Hospital, we are committed to creating an environment that is safe and move towards an integrated health system that puts patients first.

Our main goal is to provide the best possible care and clinical outcomes, through specifically designed indicators that provide guidance for delivering safe and quality care and we are proud to share our results that lead us towards that goal.

We believe it is important for our patients to see how are we meeting their needs to deliver excellent care and by publicly reporting data from our performance-based indicators, we strive for transparency, accountability and long-standing improvement opportunities.

To explore Dar Al-Shifa indicators results, kindly refer to the following charts:

CT TAT- 2017

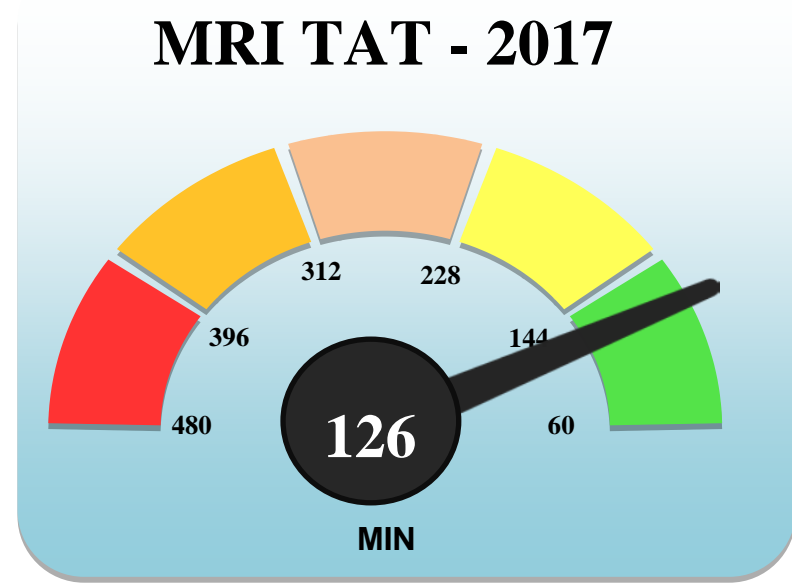


Turn Around Time
CT SCAN

CT scans billing to Report Submission

**Turn Around Time Target
(International) - 120 Minutes**

MRI TAT - 2017

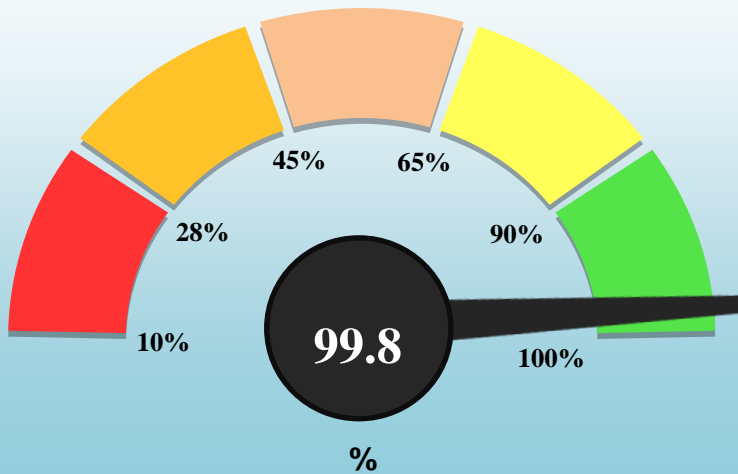


Turn Around Time
MRI

MRI Scan Billing to Report Submission

**Turn Around Time Target (International) -
8 Hours**

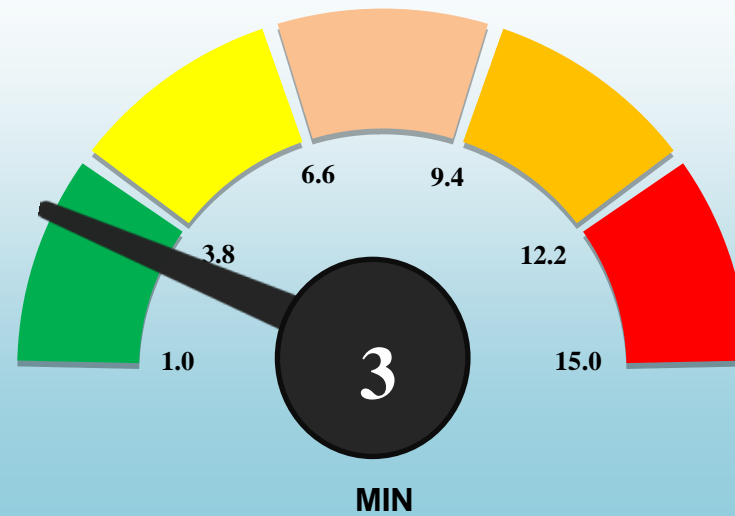
Radiology International Peer Review - 2017



*Radiology International
Peer Review **USRAD** Compliance*

Peer Review Compliance Target - 95%

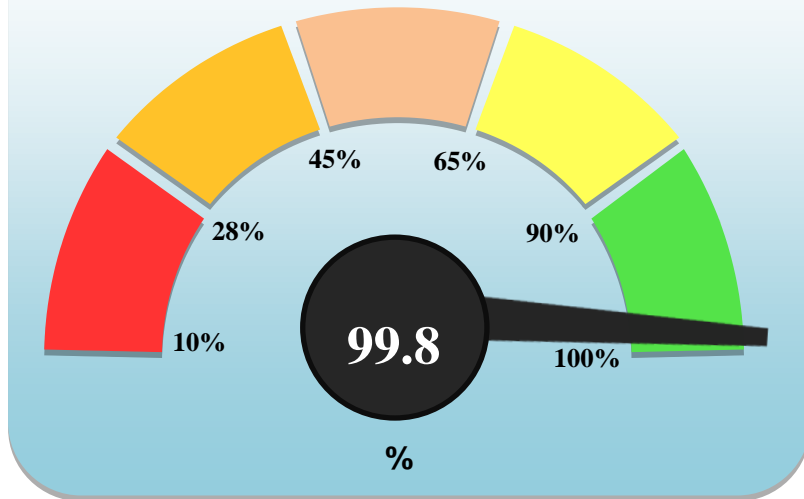
Laboratory Outpatient Phlebotomy Waiting Time - 2017



Laboratory Outpatient Phlebotomy Waiting Time

**Laboratory Outpatient Phlebotomy Waiting Time-
less than 5.6 Minutes**

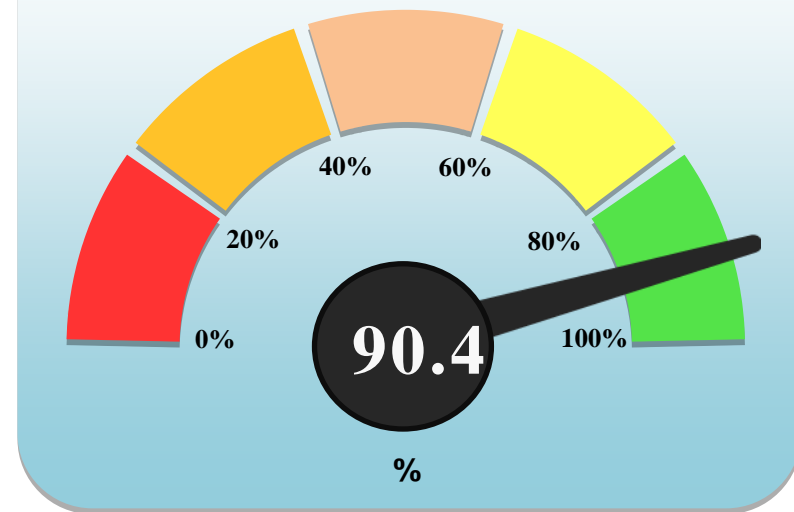
Safe Surgical Practices Compliance Rate - 2017



*Safe Surgical Practices
Compliance Rate*

Safe Surgical Practices Target - 100%

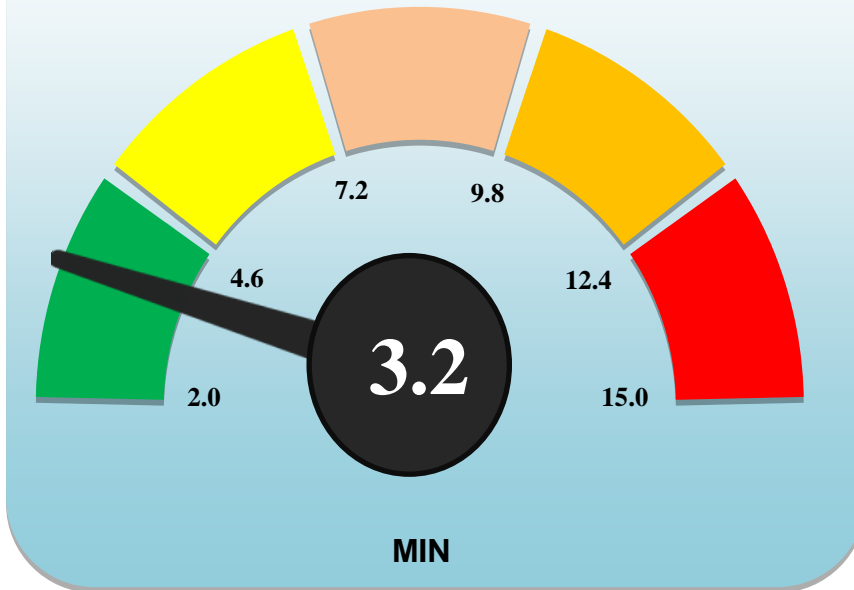
Hand Hygiene Compliance Rate Hospital Wide - 2017



Hand Hygiene Compliance Rate Hospital Wide

**Hand Hygiene Compliance Target (Internal) -
85%**

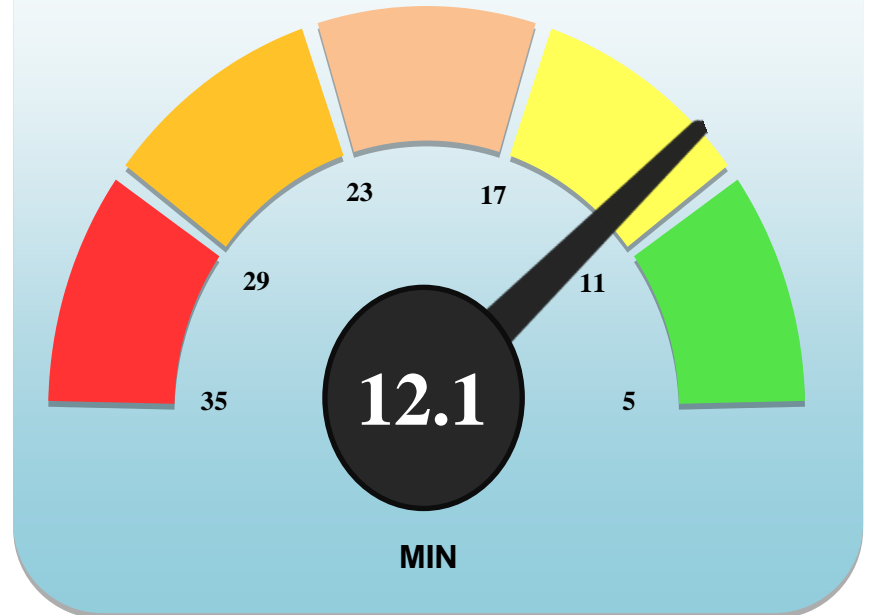
ER- Triage Waiting Time 2017



*ER-Triage Waiting Time
From registration to be seen by triage nurse*

**ER-Triage Waiting Time Target -
3 Minutes**

ER- Triage to Physician Response Time - 2017



*ER- Triage to Physician Response Time
From triaging time until being seen by ER physician*

**ER-Triage to Physician Response Time Target -
Less than 15 Minutes**